



**METROPOLITAN  
POLICE**

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Your ref: SAR/MCKAY/DYER  
Our ref: 01/ROA/24/094169/B

04/12/2024

Dear Sheeva Vahid-Ashrafi

**Data Protection Act 2018 – Right of Access Reference: 01/ROA/24/094169/B – Dianne McKay/[REDACTED]**

I am writing with regards to your Right of Access application received on 27<sup>th</sup> September 2024 in which you requested information under the Data Protection Act 2018 (DPA), which may be held about your client Ms Dianne McKay/[REDACTED] by the Metropolitan Police Service (MPS).

We note that we have previously written to you regarding a separate Right of Access request in which you requested the same data for Ms McKay's siblings (reference 01/ROA/24/091391/T). We explained to you in our final response to that request that the MPS have a right to refuse to process a request if we feel that it is manifestly excessive in line with DPA 2018, Part 3, Chapter 3, Section 53(1)(b).

Upon reviewing your current request, we have determined that the data being asked for is a duplication of 01/ROA/24/091391/T in context; the retrieval and preparation of the information you have requested will not be in the public interest and we are now exercising our right to refuse your request under Part 3, Chapter 3, Section 53(1)(b).

**Reasons for Refusal**

Your request dated 27<sup>th</sup> September 2024 on behalf of Ms Dianne McKay/[REDACTED] requests the following data:

*In particular, but not restricted to, please supply information containing data which relates to our Client and the following keywords: Op/Operation Finzean and Muriel McKay. Our Client requires the data you hold generated from November 2021 to date.*

*Please specifically disclose any, and all, communications between your organisation and their appointed representatives, with any others named within this data request and/or others that have shared this data with. This data includes but is not limited to: - Electronic Mail; - SMS messaging; - messaging platforms (e.g. WhatsApp messaging); - paper files; - letters; - memorandums; and - attendance notes.*

*We specifically request communications between the following individuals (including to and from third parties): - Detective Superintendent Katherine Goodwin - Detective Chief Inspector Mark Cranwell -*

*Detective Constable Karen Langley - Detective Sergeant Susan Stansfield - Commissioner Sir Mark Rowley.*

As previously explained in response to your last Right of Access request which was submitted on behalf of Ms Dianne McKay, Mr Mark Dyer and Mr Ian McKay, we are a public funded organisation, and your request would likely require a dedicated caseworker and the assistance of specialist police officers a prolonged period to work on this request which will have an adverse impact on other applicants and our department's ability to carry out its core functions and on operational policing. The ICO have also acknowledged that dealing with 'unreasonable' requests can place a strain on resources and impact response times.

Whilst we acknowledge that your current request is only for data held in respect of the above for Ms Dianne McKay/Levinson, the reasons for refusal which were referred to in our letter dated 05/09/2024 under reference 01/ROA/24/091391/T also apply to this request as you have asked for the same data. As explained previously, the data identified would need to be manually reviewed to determine whether your client's personal data is held within, and it was estimated that it would take over 800 hours to do this based on the information identified as potentially being relevant to your previous request. As Ms Dianne McKay/Levinson's data was included in the previous request, our calculations remain the same as the data requested remains the same.

Therefore, we are again exercising our right to refuse your request under Part 3, Chapter 3, Section 53(1)(b) and your request on behalf of Ms Dianne McKay/Levinson under reference 01/ROA/24/094169/B has been closed.

The MPS privacy notice with details about the personal data we collect, purpose, categories and retention can be viewed at <https://www.met.police.uk/privacy-notice/>.

### **Complaints**

If you are dissatisfied with the result of this request please write to us at the above address or email us at [DataRightsComplaints@met.police.uk](mailto:DataRightsComplaints@met.police.uk).

Under the Data Protection Act regulations, you also have the right to contact the Information Commissioner. For information on how apply to the Information Commissioner please visit their website at <http://www.ico.org.uk/>. Alternatively, phone or write to: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF Phone: 0303 123 1113.

**Yours Sincerely**

**Data Rights  
Metropolitan Police Service**